

Phase I airport guidelines

Beginning on May 11, 2020, airports may continue current services. In accordance with Rhode Island Department of Health (RIDOH) emergency regulations, airports must prepare and implement a [COVID-19 Control Plan](#). The RIDOH emergency regulations can be found [here](#). The State prepared a [guidance document](#) to assist businesses in meeting the requirements outlined in these RIDOH regulations. Airports must comply with RIDOH regulations and active [executive orders](#). Barring Federal law, airports must also abide by the Centers for Disease Control and Prevention (CDC) guidance issued for the transportation and delivery sectors that can be found [here](#).

The guidelines below summarize **additional** steps Rhode Island is asking airports to take. If you have any questions about this guidance, please contact Joseph Masino at Joseph.masino@governor.ri.gov.

Phase I Operations:

- **Social distancing:** To maintain proper distance, passengers not from the same household must maintain proper social distancing of six (6) feet within the terminal. Floor demarcations should be placed at TSA checkpoints, airline check-in counters, and concessions.
- **Quarantine:** Arriving passengers should be informed of the 14-day quarantine in accordance Executive Orders 20-31 & 20-32 through visual messaging, including but not limited to, posting of executive orders on display boards and reference to the executive order on the airports public announcement system.
- **Screening Signage:** Screening signage should be posted at the entrances and high traffic areas.
- **Food and Beverage Sales:** All food and beverage sales shall follow the most recent Executive Orders, regulations, and/or guidance related to restaurants.
- **Face Coverings:** All persons (employees and passengers) are required to wear face coverings when providing or using airport services in accordance with RIDOH regulations and [Executive Order 20-30](#). Face coverings shall not be required of those who are developmentally unable to comply, including young children who may not be able to effectively wear a mask. Nothing in this guidance shall require a place of business to refuse entry to a customer not wearing a face covering.
- **Cleaning procedures:** Public areas (including, but not limited to, high-touch points, escalator rails, water fountains, and restrooms) will be cleaned in accordance with RIDOH regulations and [CDC guidelines](#).
- **Customer Service:** Employees are required to wash and sanitize their hands on a routine basis. Employees in positions that require direct contact with customers should wear gloves only if normally required to do so.
- **Retail:** Non-critical retail must follow [Phase I non-critical retail guidelines](#) for reopening.